

The answer to "what do we do about their Facebook?"

Families ask you about online accounts in almost every arrangement. Departed Digital is a Maida Vale service that closes or memorialises a person's social media, email, and online accounts on the family's behalf, so you have a complete answer to give, at no cost to your firm.

HOW IT WORKS FOR A FAMILY YOU REFER

1. The family starts a case at our website in about a minute and pays securely by card.
2. They send us the death certificate and proof of authority through their private case page. **We never ask for passwords.**
3. We handle every platform's official process, follow up until each account is closed or memorialised, and give the family a written record for the estate.

WHAT FAMILIES PAY

PACKAGE	COVERS	PRICE
Essential	Up to 2 platforms · 14 day target	£149
Standard	Up to 5 platforms, social and email · 10 day target	£249
Estate	Unlimited platforms, executor support · 7 day target	£399

WHAT IT DOES FOR YOUR FIRM

- Completes your aftercare offering with a question every family now has.
- Nothing to administer: mention us, or place our card in the aftercare pack.
- A written case record your families can keep alongside the estate paperwork.

WHY FAMILIES CAN TRUST IT

- No passwords or account access ever requested.
- Documents handled securely; payment by card through Stripe.
- Based locally in Maida Vale, London, with one named point of contact.

OUR OFFER TO YOU

The first family you refer is handled entirely free of charge, so you can judge the service on the work before putting your name near it.

After that, refer however suits you: simply mention us, or ask about a referral arrangement with a fee per completed case. Your families can also use your own link, so you always get the credit: **departed.digital/?ref=yourfirm**

Where the introduction fits in your routine, and what to say: **departed.digital/partners/aftercare**